

At the Center for Medical Simulation, leadership and management teams from across the healthcare field participate in team-training workshops that improve their individual and team performance through collaboration and communication. Recent participating teams have come from medical device, pharmaceutical, biotech, consulting, medicolegal and hospital administration backgrounds.

At the core of the team-training workshop is a series of team challenges with a simulated patient in a highly realistic clinical environment. Together with CMS faculty and facilitators, the team discusses its objectives and expectations before and after each simulation. In the debriefing process, the team works together to identify important interactions, key learnings and actionable strategies.

A premium session is also offered, where the group can turn its learning from the workshop and simulations into immediate action on a real-world issue. With the help and support of the CMS facilitators, groups can improve their teamwork, effective communication, resource management, and performance, and are able to address deep-rooted issues in the unique CMS environment.

Participants in the CMS team-training workshops have reported substantive improvement in their teams' collaboration and decision-making that persisted at both six and 12 months. The open, motivational discussion of collaboration and performance that teams experience at CMS reinforce teamwork principles in their work and across healthcare.



"I was both impressed and somewhat humbled by a day-long experience at [CMS], a training facility in Cambridge that provides realistic settings and situations to help medical teams think through, deal with and manage an array of clinical scenarios, from the most common to the extraordinarily rare."

**Peter Slavin, MD, President and CEO,
Massachusetts General Hospital**

"I would recommend this workshop to any professional who manages risk. It was incredibly valuable."

**Bob Devore, SVP and Executive Trustee,
Risk Management Foundation**

"This experience provided my team with a unique stimulus. It generated very successful performance by the entire team throughout the year."

**Jim Heffernan, CFO,
Mass. General Hospital Physicians' Organization**

HEALTHCARE ADVENTURES

Three levels of customized team-training workshops are available for leadership and management teams from diverse healthcare backgrounds. Teams of six to ten people get the most from the workshop, while the maximum is twelve. A discount is available for non-profits.



Simulation-only session [3 - 4 hours] \$5,000/team

For teams who want to experience a group challenge in the CMS simulated clinical environment. Includes:

- Pre-briefing on simulation objectives and strategies
- Customized team challenge in the simulated clinical environment

Standard session [6 hours] \$10,000/team

For teams who want to improve collaboration and performance with a sophisticated and eye-opening experience. Includes:

- Consultation between the team leader and a CMS facilitator prior to the workshop
- Team pre-briefing on simulation objectives and strategies
- Customized team challenge in CMS' simulated clinical environment
- Debriefing and discussion to identify important interactions and key learnings and to develop actionable strategies for implementation
- Facilitator report

Premium session [Full day] \$12,000/team

For teams committed to a breakthrough in their performance.

Includes:

- On-site consultation between the team and the CMS facilitator before the session to identify key issues
- Team pre-briefing on simulation objectives and strategies
- Customized team challenge in the simulated clinical environment
- Debriefing and discussion to identify important interactions and to develop actionable strategies for implementation
- Facilitated work session to apply new strategies to an existing project (i.e., budget negotiations, product development, pipeline strategy)
- Report from facilitator
- Follow-up between the CMS facilitator and the team leader

HEALTHCARE ADVENTURES

